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Marie T. Breslin Director Federal Regulatory

Verizon 1300 I Street NW, Suite 400W Washington, DC 20005 Phone 202 515-2533 Fax 202 336-7922 marie.t.breslin@verizon.com

March 10, 2003

Ms. Marlene Dortch Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: Notification of Subscriber Transfer – CC Docket No. 00-257

Dear Ms. Dortch:

Pursuant to Section 64.1120(e)(2) of the Commission's Rules (47 C.F.R. § 64.1120(e)(2)) this letter provides notification of the postponement of the planned transfer of certain Pennsylvania intraLATA and interLATA toll business customers from Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance to NYNEX Long Distance Company, d/b/a Verizon Enterprise Solutions. See attached Verizon letter to Commission dated February 7, 2003. The transfer, which was to occur between March 10 and March 17, 2003, is expected to occur later this year. Before executing the transfer, Verizon Enterprise Solutions will again comply with the obligations specified in Section 64.1120(e) of the Commission's Rules (47 C.F.R. § 64.1120(e)) and other statutory and commission requirements that apply to the streamlined carrier change process.

Verizon Enterprise Solutions has provided subscriber notice advising customers of the delay in transfer. Attached hereto are the customer notification letters.

Please do not hesitate to contact me if you have any questions.

Sincerely, Marie Breslin

cc: Michele Walters

## Dear Valued Customer:

Recently you were informed that your regional toll (i.e. intraLATA toll) and/or long distance service (i.e.,interLATA toll) account(s) would be transferred from your current provider, Verizon Long Distance, to its affiliate, Verizon Enterprise Solutions. Transfer of your toll account(s), which was to occur between March 10, 2003, and March 17, 2003, has been postponed and will take place at a subsequent time.

Although transfer of your toll account(s) to Verizon Enterprise Solutions has been delayed, your toll service(s) with Verizon Long Distance will not be interrupted or impacted in any way as a result of the delayed transfer. Customers of Verizon Long Distance will receive a separate notice advising them of the new transfer date. This notice will be mailed to customers at least 30 days prior to the effective date of the transfer.

If you have any questions about this change or would like more information, please call our toll free customer service number 1-800-483-5000. We thank you for your patience, appreciate your business and look forward to providing you with excellent service.

## Dear Valued Customer:

Recently you were informed of changes to your toll calling plan and that your regional toll (i.e., intraLATA toll) and/or long distance service (i.e., interLATA toll) account(s) would be transferred from your current provider, Verizon Long Distance, to its affiliate, Verizon Enterprise Solutions. Transfer of your toll account(s), which was to occur between March 10, 2003, and March 17, 2003, has been postponed and will take place at a subsequent time. Although transfer of your toll account(s) to Verizon Enterprise Solutions has been delayed, your current Verizon Long Distance toll calling plan will be changed to Verizon Long Distance's FirmRatesm plan effective March 1, 2003, as stated in the notice recently sent to you.

Your toll service(s) with Verizon Long Distance will not be interrupted or impacted in any other way as a result of the delayed transfer. Customers of Verizon Long Distance will receive a separate notice advising them of the new transfer date. This notice will be mailed to customers at least 30 days prior to the effective date of the transfer.

If you have any questions about this change or would like more information, please call our toll free customer service number 1-800-483-5000. We thank you for your patience, appreciate your business and look forward to providing you with excellent service.

STAMEN + RETURN

**RECEIVED** 

FEB - 7 2003

Federal Communications Commission
Office of Secretary

February 7, 2003

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Ms. Marlene Dortch Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: Notification of Subscriber Transfer - CC Docket No. 00-257

Dear Ms. Dortch:

Marie T. Breslin Director

Federal Regulatory

Pursuant to Section 64.1120(e) of the Commission's Rules (47 C.F.R. § 64.1120(e)) this letter provides notification of the planned transfer of certain Pennsylvania intraLATA and interLATA toll business customers from Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance to NYNEX Long Distance Company, d/b/a Verizon Enterprise Solutions. The transfer will occur between March 10 and March 17, 2003.

Verizon Enterprise Solutions certifies that the company has provided advance subscriber notice in accordance with 47 CFR §64.1120(e)(3), and that it will comply with the obligations specified in the notices and other statutory and commission requirements that apply to the streamlined carrier change process. Attached hereto are the two customer notification letters.

Please contact me if you have any questions.

Sincerely.

Marie Bresler

CC: Michelle Walters, FCC

## Verizon Enterprise Solutions will soon be your toll provider.

Your current Verizon toll provider, Verizon Long Distance, will be transferring your regional toll (i.e., intraLATA toll) and/or long distance service (i.e., interLATA toll) account to its affiliate, Verizon Enterprise Solutions. This transfer will occur between March 10, 2003 and March 17, 2003.

Only accounts (i.e., regional toll and/or long distance service) you currently have with Verizon Long Distance will be transferred to Verizon Enterprise Solutions. Accounts you have with toll providers other than Verizon Long Distance will not be affected by this transfer.

The migration of toll service(s) from Verizon Long Distance to Verizon Enterprise Solutions will be transparent to you as this change will neither cost you anything nor change your transferred toll service(s) in any way. Your new Verizon toll service(s) provider, Verizon Enterprise Solutions, will continue to provide you with the same excellent service under the same rates, terms and conditions as your existing Verizon Long Distance toll service.

To facilitate the migration of customers to Verizon Enterprise Solutions, any preferred carrier freezes on your existing toll service(s) will be lifted. To arrange a new freeze on your transferred toll service(s), please contact your local service provider after March 17, 2003. If you do not wish to receive toll service(s) from Verizon Enterprise Solutions, you may choose another toll service(s) provider, either prior to or after the transfer. You may request a change to a different toll service(s) provider by contacting either the carrier or your local service provider.

If you have any questions about the change to Verizon Enterprise Solutions, please call the toll free customer service number 1-800-483-5000. Our customer service representatives will also be able to address any complaints you have against either Verizon toll provider.

Verizon Enterprise Solutions welcomes you and looks forward to providing you excellent service.

## Verizon Enterprise Solutions will soon be your toll provider.

Your current Verizon toll provider, Verizon Long Distance, will be transferring your regional toll (i.e., intraLATA toll) and/or long distance service (i.e., interLATA toll) account to its affiliate, Verizon Enterprise Solutions. This transfer will occur between March 10, 2003 and March 17, 2003.

Only accounts (i.e., regional toll and/or long distance service) you currently have with Verizon Long Distance will be transferred to Verizon Enterprise Solutions. Accounts you have with toll providers other than Verizon Long Distance will not be affected by this transfer.

To facilitate the migration of customers to Verizon Enterprise Solutions, it will pay for all associated carrier change charges and any preferred carrier freezes on your existing toll services will be lifted. To arrange a new freeze on your transferred toll service(s), please contact your local service provider after March 17, 2003. If you do not wish to receive toll service(s) from Verizon Enterprise Solutions, you may choose another toll service(s) provider, either prior to or after the transfer. You may request a change to a different toll service(s) provider by contacting either the carrier or your local service provider.

Prior to migration of your toll services to Verizon Enterprise Solutions, your current Verizon Long Distance toll calling plan will be changed to Verizon Long Distance's Firm Rate Plan effective March 1, 2003. With the Firm Rate Plan, you will enjoy our low rate of 9 cents a minutes, which applies to both state-to-state and in-state calling. Verizon Long Distance's Firm Rate Plan has a \$5.00 minimum spend level (MSL). This means that your minimum bill in any month will be \$5.00 regardless of your toll usage for that month. For example, if a customer has usage under the Firm Rate plan totaling \$3.50 and has no other applicable usage charges that customer will be assessed an additional \$1.50 to bring the total charge to \$5.00. However, for every month you have \$5.00 or more in monthly usage, you will see no additional monthly charge. Only Verizon Long Distance's charges contribute to the MSL, including charges for direct dialed regional and long distance toll calls, operator assisted calls, Verizon Long Distance calling card long distance calls and charges under international calling plans and toll free services. Charges imposed by other Verizon affiliates, including your local Verizon telephone company, do not contribute to the MSL. Also, charges such as taxes, Universal Service charges, non-recurring charges, and calling card usage (carried by a carrier other than Verizon Long Distance) also do not contribute to the MSL.

Upon migration to your new Verizon toll provider, Verizon Enterprise Solutions, will continue to provide you with the same excellent service under the same rates, terms and conditions as your Verizon Long Distance toll service plan and will advise you of future changes in your rates, terms and condition in accordance with your existing Telecommunications Services Agreement.

If you have any questions about the change from Verizon Long Distance to Verizon Enterprise Solutions or the Firm Rate Plan, please call the toll free customer service number 1-800-483-5000. Our customer service representatives will also be able to address any complaints you have against either Verizon toll provider.